Instructions for accessing your certificate:

- 1. After filling out the survey, click through the link above to access our Adobe certificate page.
- 2. Click where prompted in the center of the certificate and digitally sign in whichever method is most convenient for you.



3. After signing, you will be prompted to enter an email address. In order to retrieve your finalized certificate, you will receive a confirmation email from Adobe, confirming that the email address that you have entered is valid. Please make sure it is an email address that you have access to. If you routinely have issues with emails being caught by your organization's firewall policy, we suggest that you use a personal email address for retrieving your certificate. Please check your spam folder if it appears that you have not received a confirmation email from Adobe.



4. Once you have received your email from Adobe confirming your email address, click the link provided in the email.



5. Once you click to confirm your email address, you will receive a follow-up email from Adobe. A copy of your certificate can be accessed by clicking the "Open agreement" button in the body of the follow-up email.



6. After opening the agreement, please be sure to download your certificate. We encourage you to either print your certificate OR store it digitally in a safe place.



If issues persist with obtaining your certificate, please email <u>cme@pami.org</u>, with [Help] in the subject line, for assistance.